

Paul Shurgeon,

Resp by letter

24/9/15



20/09/2015

PLATE LICENCE NO. 75 HV

DRIVERS LICENCE NO. CD 0304

EMAIL ADDRESS.....

PHONE NUMBER..... 07981 962 956

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustifed extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying to much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surly these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and another by only 2.97% as per your increase proposals as

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Hackney Carriage Saloon grant increase by 5.53%

Hackney Carriage WAV grant increase by 8.57%

Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.



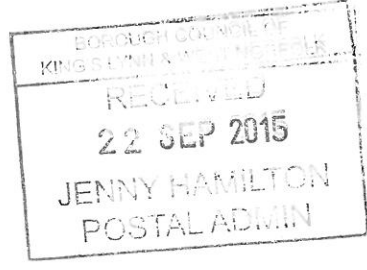
Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE o/o
Combined Driver					
Grant					
Renewal	£ 62.00	£ 74.00	£ 125.00		19.35
Hackney Carriage Saloon	£ 54.50	£ 67.00	£ 118.00		22.94
Grant					
Renewal	£ 117.50	£ 124.00			5.53
Hackney Carriage WAV	£ 104.00	£ 120.00			15.38
Grant					
Renewal	£ 122.50	£ 133.00			8.57
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Renewal	£ 115.00	£ 118.00			2.61
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Renewal	£ 155.00	£ 159.00		£ 777.00	2.58
Misc	£ 148.00	£ 152.00		£ 772.00	2.7
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Paper Part:	£ 2.50	£ 5.50			120.
Window Sticker:	£ 2.50	£ 5.00			120.
Copy of Private Hire Operator's Licence:	£ 2.50	£ 5.50			120.
Knowledge Test:	£ 20.00	£ 36.00			120.
Private Hire Door Sticker	£ 17.50	£ 19.00			90.00
DBS	£ 49.00	£ 55.00			8.57
Vehicle Transfer	£ 23.00	£ 27.50			12.24
Licence Plate	£ 13.00	£ 15.00			19.57
Change of Name/Address	£ 6.50	£ 10.50			15.38
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BOROUGH COUNCIL OF
KING'S LYNN & WEST NORFOLK
RECEIVED
22 SEP 2015
JENNY HAMILTON
POSTAL ADMIN

Sharon Hodgkinson

Resp by letter
24/9/15.



20/09/2015

PLATE LICENCE NO...39 HV
DRIVERS LICENCE NO....CD 0254
EMAIL ADDRESS.....
PHONE NUMBER...01553 772616

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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Hackney Carriage Saloon renewal increase by 15.38%

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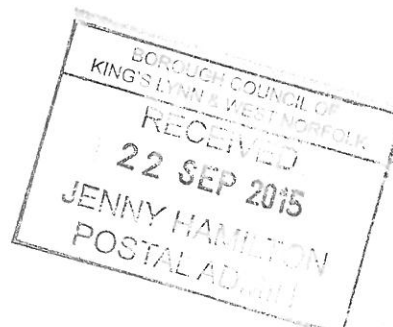
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3/10/15
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Bh
via



Hackney Carriage & Private Hire Licence Costs

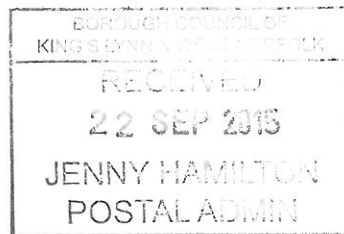
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Alan Copenman

Rsp by letter

24/9/15



20/09/2015

PLATE LICENCE NO. 49 HV
DRIVERS LICENCE NO. CD 0256
EMAIL ADDRESS.....
PHONE NUMBER. 01553 772616

Dear Mr Gilbraith

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General Points..

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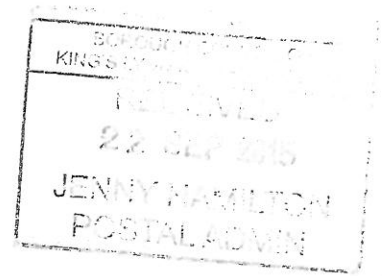
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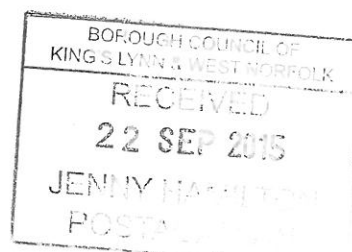
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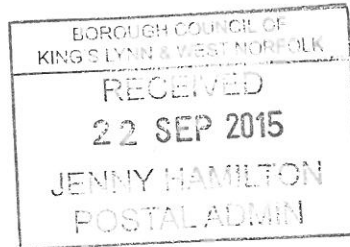
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Shaun Surrell

Resp by
letter 24/9/15.



20/09/2015

PLATE LICENCE NO.....HV 0054
DRIVERS LICENCE NO....CD 0258
EMAIL ADDRESS.....
PHONE NUMBER..... 01788715173

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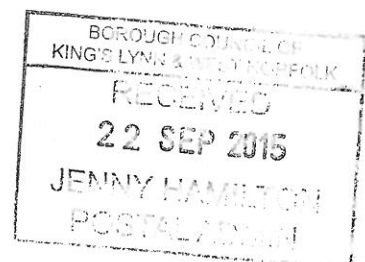
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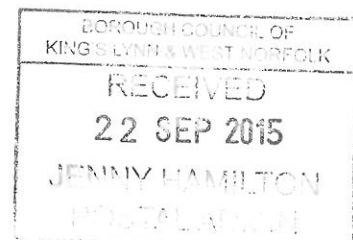
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S. BURRELL

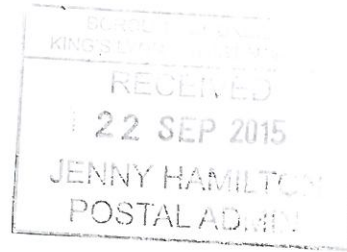


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DBS	£ 49.00	£ 55.00			12.24
Vehicle Transfer	£ 23.00	£ 27.50			19.57
Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54



Ian Calton
resp by letter
24/9/15.



20/09/2015

PLATE LICENCE NO.....HV 22
DRIVERS LICENCE NO....CD 0259
EMAIL ADDRESS.....
PHONE NUMBER...07771690016

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustified extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying to much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surly these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and another by only 2.97% as per your increase proposals as

follows

Hackney Carriage Saloon grant increase by 5.53%

Hackney Carriage WAV grant increase by 8.57%

Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

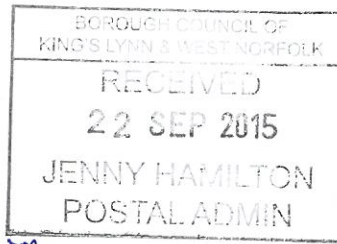
Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.



Denas Bialovas



20/09/2015

PLATE LICENCE NO. 19...HV
DRIVERS LICENCE NO. CD 0121
EMAIL ADDRESS denasb@gmail.com.
PHONE NUMBER 07718607364

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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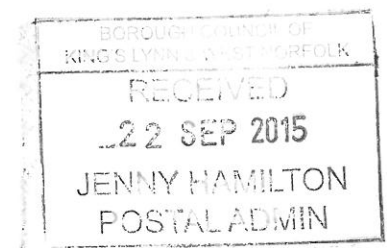
Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

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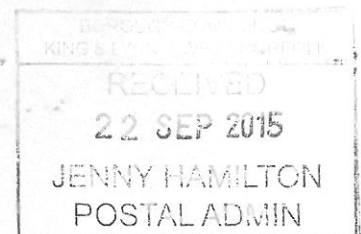
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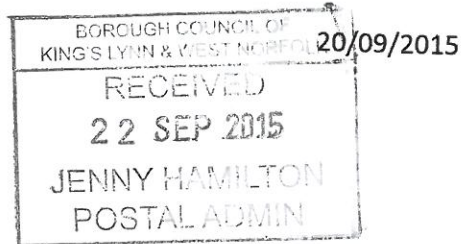
Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE %
Combined Driver					0/0
Grant					
Renewal	£ 62.00	£ 74.00	£ 125.00		19.35
Hackney Carriage Saloon	£ 54.50	£ 67.00	£ 118.00		22.94
Grant					
Renewal	£ 117.50	£ 124.00			5.53
Hackney Carriage WAV	£ 104.00	£ 120.00			15.38
Grant					
Renewal	£ 122.50	£ 133.00			8.57
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PHO (1 Vehicle)	£ 101.00	£ 104.00			2.97
Grant					
Renewal	£ 95.00	£ 97.00		£ 180.00	2.11
PHO (2-10 Vehicles)	£ 85.00	£ 87.00		£ 175.00	2.35
Grant					
Renewal	£ 120.00	£ 123.00		£ 265.00	2.5
PHO (11 - 20 Vehicles)	£ 110.00	£ 113.00		£ 260.00	2.72
Grant					
Renewal	£ 135.00	£ 138.00		£ 405.00	2.22
PHO (20+ Vehicles)	£ 128.00	£ 131.00		£ 400.00	2.34
Grant					
Renewal	£ 155.00	£ 159.00		£ 777.00	2.58
Misc	£ 146.00	£ 152.00		£ 772.00	2.7
Copy of Combined Driver Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Card Part:	£ 2.50	£ 5.50			120.
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Window Sticker:	£ 2.50	£ 5.00			120.
Copy of Private Hire Operator's Licence:	£ 2.50	£ 5.50			120.
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Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54



Jeremy Lomas

PLATE LICENCE NO.....HV 73
DRIVERS LICENCE NO....CD 355
EMAIL ADDRESS..... jez147@yahoo.co.uk
PHONE NUMBER..... 07944944941



Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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follows

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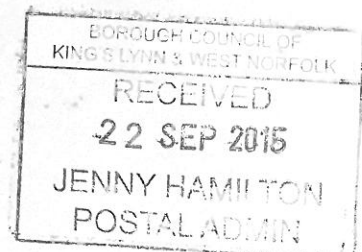
6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.



Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE 0/0
Combined Driver					
Grant					
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					61.54



Robertas Vadapalas

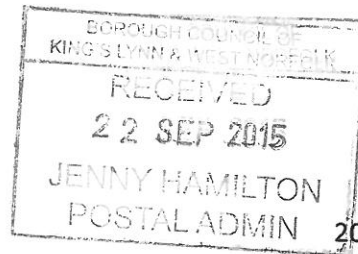


PLATE LICENCE NO...~~37~~..HV
DRIVERS LICENCE NO....CD0028
EMAIL ADDRESS...~~R.O.O.~~ VADAPALAS@gmail.com
PHONE NUMBER...04954203498

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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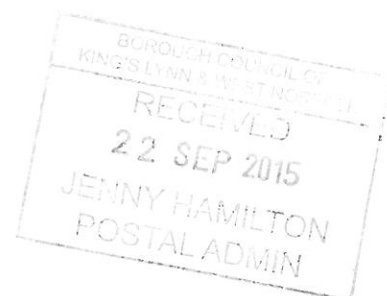
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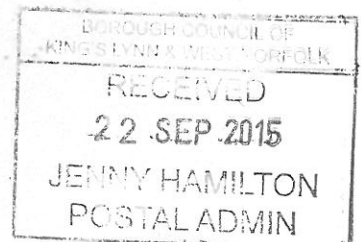
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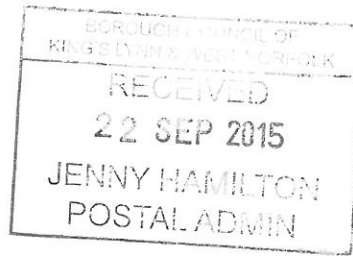
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Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE o/o
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Hackney Carriage Saloon	£ 54.50	£ 67.00	£ 118.00		22.94
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Licence Plate	£ 13.00	£ 15.00			19.57
Change of Name/Address	£ 6.50	£ 10.50			15.38
					61.54





20/09/2015

PLATE LICENCE NO.....98
DRIVERS LICENCE NO....CD0147
EMAIL ADDRESS.....dennis.oglesby@Sky.com
PHONE NUMBER.....07717847060

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustified extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying too much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surely these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and another by only 2.97% as per your increase proposals as

follows

Hackney Carriage Saloon grant increase by 5.53%

Hackney Carriage WAV grant increase by 8.57%

Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.

for Mrs N Oglesby



Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE %/0
Combined Driver					0/0
Grant	£ 62.00	£ 74.00	£ 125.00		19.35
Renewal	£ 54.50	£ 67.00	£ 118.00		22.94
Hackney Carriage Saloon					
Grant	£ 117.50	£ 124.00			5.53
Renewal	£ 104.00	£ 120.00			15.38
Hackney Carriage WAV					
Grant	£ 122.50	£ 133.00			8.57
Renewal	£ 109.00	£ 115.00			5.5
Private Hire Vehicle					
Grant	£ 115.00	£ 118.00			2.61
Renewal	£ 101.00	£ 104.00			2.97
Special Event Vehicle					
Grant	£ 120.00	£ 123.00			2.5
Renewal	£ 101.00	£ 104.00			2.97
PHO (1 Vehicle)					
Grant	£ 95.00	£ 97.00		£ 180.00	2.11
Renewal	£ 85.00	£ 87.00		£ 175.00	2.35
PHO (2-10 Vehicles)					
Grant	£ 120.00	£ 123.00		£ 265.00	2.5
Renewal	£ 110.00	£ 113.00		£ 260.00	2.72
PHO (11 - 20 Vehicles)					
Grant	£ 135.00	£ 138.00		£ 405.00	2.22
Renewal	£ 128.00	£ 131.00		£ 400.00	2.34
PHO (20+ Vehicles)					
Grant	£ 155.00	£ 159.00		£ 777.00	2.58
Renewal	£ 148.00	£ 152.00		£ 772.00	2.7
Misc					
Copy of Combined Driver Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Card Part:	£ 2.50	£ 5.50			120.
Copy of Vehicle Licence					
Paper Part:	£ 2.50	£ 5.50			120.
Window Sticker:	£ 2.50	£ 5.00			120.
Copy of Private Hire Operator's Licence:	£ 2.50	£ 5.50			120.
Knowledge Test:	£ 20.00	£ 36.00			80.00
Private Hire Door Sticker	£ 17.50	£ 19.00			8.57
DBS	£ 49.00	£ 55.00			12.24
Vehicle Transfer	£ 23.00	£ 27.50			19.57
Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54

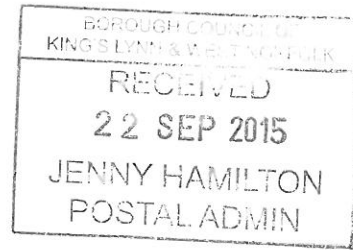


PLATE LICENCE NO.....45
DRIVERS LICENCE NO....CD098
EMAIL ADDRESS.....dennis.oglesby@Sky.com
PHONE NUMBER.....07717847060

20/09/2015

Mr D Oglesby

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustifed extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying to much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surly these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and another by only 2.97% as per your increase proposals as

follows

Hackney Carriage Saloon grant increase by 5.53%

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Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

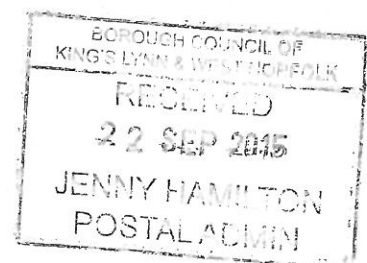
Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

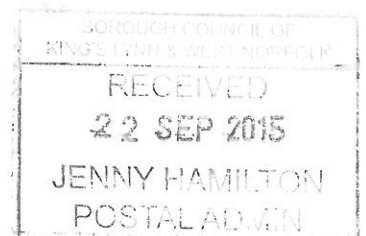
6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

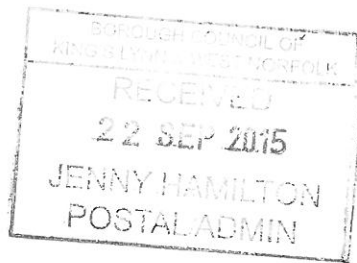
7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.



Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE C/O
Combined Driver					
Grant	£ 62.00	£ 74.00	£ 125.00		14.35
Renewal	£ 54.50	£ 67.00	£ 118.00		22.94
Hackney Carriage Saloon					
Grant	£ 117.50	£ 124.00			5.53
Renewal	£ 104.00	£ 120.00			15.38
Hackney Carriage WAV					
Grant	£ 122.50	£ 133.00			8.57
Renewal	£ 109.00	£ 115.00			5.5
Private Hire Vehicle					
Grant	£ 115.00	£ 118.00			2.61
Renewal	£ 101.00	£ 104.00			2.97
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Grant	£ 120.00	£ 123.00			2.5
Renewal	£ 101.00	£ 104.00			2.97
PHO (1 Vehicle)					
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Renewal	£ 85.00	£ 87.00		£ 175.00	2.35
PHO (2-10 Vehicles)					
Grant	£ 120.00	£ 123.00		£ 265.00	2.5
Renewal	£ 110.00	£ 113.00		£ 260.00	2.72
PHO (11 - 20 Vehicles)					
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Renewal	£ 128.00	£ 131.00		£ 400.00	2.34
PHO (20+ Vehicles)					
Grant	£ 155.00	£ 159.00		£ 777.00	2.58
Renewal	£ 148.00	£ 152.00		£ 772.00	2.7
Misc					
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Paper Part:	£ 2.50	£ 5.50			120.
Card Part:	£ 2.50	£ 5.50			120.
Copy of Vehicle Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Window Sticker:	£ 2.50	£ 5.00			120.
Copy of Private Hire Operator's Licence:	£ 2.50	£ 5.50			120.
Knowledge Test:	£ 20.00	£ 36.00			80.00
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Vehicle Transfer	£ 23.00	£ 27.50			19.57
Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54





20/09/2015

PLATE LICENCE NO.....69
DRIVERS LICENCE NO....CD0144
EMAIL ADDRESS.....derrickholmes212@btinternet.com
PHONE NUMBER.....01553 400911 / 07810488098

Mr D Holmes

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustified extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying too much in the past, therefore I object to your proposals on these grounds.

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follows

Hackney Carriage Saloon grant increase by 5.53%

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Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

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Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.



Mark Anthony Hanks

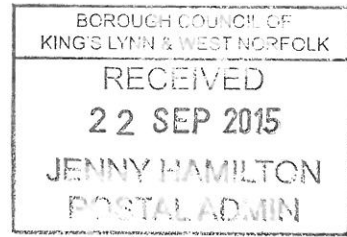


PLATE LICENCE NO...29.HV
DRIVERS LICENCE NO....CD 0324
EMAIL ADDRESS..... MAHANKS75@AOL.COM
PHONE NUMBER..... 07784385845

20/09/2015

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

- 1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.
- 2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.
- 3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustifed extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,
- 4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying to much in the past, therefore I object to your proposals on these grounds.

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- Hackney Carriage Saloon grant increase by 5.53%
- Hackney Carriage WAV grant increase by 8.57%
- Private Hire Vehicle grant increase by 2.61%
- Hackney Carriage Saloon renewal increase by 15.38%
- Hackney Carriage WAV renewal increase by 5.5%
- Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

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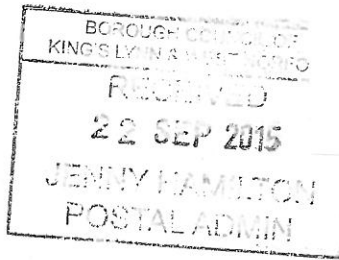
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Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE %
Combined Driver					
Grant					
Renewal	£ 62.00	£ 74.00	£ 125.00		19.35
Hackney Carriage Saloon					
Grant					
Renewal	£ 54.50	£ 67.00	£ 118.00		22.94
Hackney Carriage WAV					
Grant					
Renewal	£ 117.50	£ 124.00			5.53
Private Hire Vehicle					
Grant					
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Grant					
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Copy of Vehicle Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
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Copy of Private Hire Operator's Licence:					
Knowledge Test:	£ 2.50	£ 5.50			120.
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Change of Name/Address	£ 23.00	£ 27.50			19.57
	£ 13.00	£ 15.00			15.38
	£ 6.50	£ 10.50			61.54

BOROUGH COUNCIL OF
KING'S LYNN & WEST NORFOLK
RECEIVED
22 SEP 2018
JENNY HAMILTON
POSTAL ADMIN



20/09/2015

PLATE LICENCE NO.....¹⁵HV
DRIVERS LICENCE NO....CD 02 68
EMAIL ADDRESS.....KRISTAPS 2611@GMAIL.COM
PHONE NUMBER.....07814919590

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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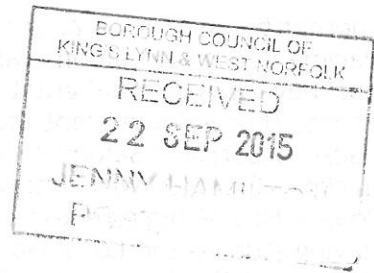
KRISTA



Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE c/o
Combined Driver					
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Renewal	£ 101.00	£ 104.00			2.97
Special Event Vehicle					
Grant	£ 120.00	£ 123.00			2.5
Renewal	£ 101.00	£ 104.00			2.97
PHO (1 Vehicle)					
Grant	£ 95.00	£ 97.00		£ 180.00	2.11
Renewal	£ 85.00	£ 87.00		£ 175.00	2.35
PHO (2-10 Vehicles)					
Grant	£ 120.00	£ 123.00		£ 265.00	2.5
Renewal	£ 110.00	£ 113.00		£ 260.00	2.72
PHO (11 - 20 Vehicles)					
Grant	£ 135.00	£ 138.00		£ 405.00	2.22
Renewal	£ 128.00	£ 131.00		£ 400.00	2.34
PHO (20+ Vehicles)					
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Renewal	£ 148.00	£ 152.00		£ 772.00	2.7
Misc					
Copy of Combined Driver Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Card Part:	£ 2.50	£ 5.50			120.
Copy of Vehicle Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
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Private Hire Door Sticker	£ 17.50	£ 19.00			8.57
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Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54

BOROUGH COUNCIL OF
SISLYNN & WEST NORFOLK
RECEIVED
22 SEP 2015
JENNY HAMILTON
POSTAL ADMIN



20/09/2015
PLATE LICENCE NO.....HV
DRIVERS LICENCE NO....CD0065
EMAIL ADDRESS..... daniel_west6@hotmail.co.uk
PHONE NUMBER..... 07525119692

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustified extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying too much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surely these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and

another by only 2.97% as per your increase proposals as follows

Hackney Carriage Saloon grant increase by 5.53%

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Hackney Carriage Saloon renewal increase by 15.38%

Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.

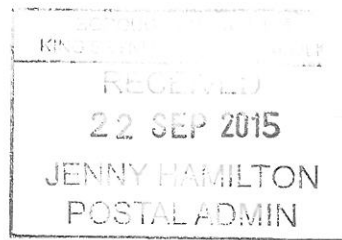
We would be happy to meet up to discuss further with BCKLWN if required.

Yours faithfully

Daniel Westwood



PLATE LICENCE NO.....HV0040
DRIVERS LICENCE NO....CD0284
EMAIL ADDRESS.....jztaxi@gmail.com
PHONE NUMBER.....07900 100396



20/09/2015

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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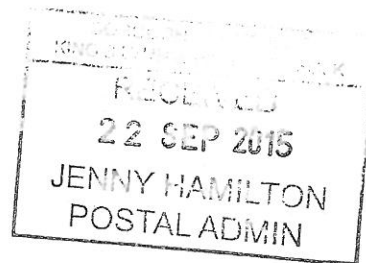
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Private Hire Vehicle grant increase by 2.61%
Hackney Carriage Saloon renewal increase by 15.38%
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Private Hire Vehicle renewal increase by 2.97%



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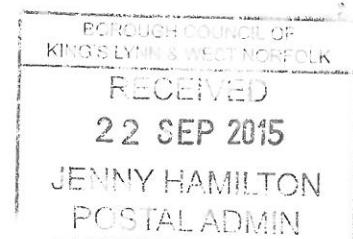
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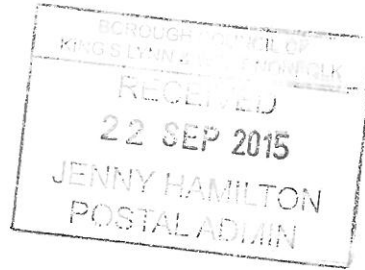
Jason Smith

Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE c/o
Combined Driver					
Grant	£ 62.00	£ 74.00	£ 125.00		19.35
Renewal	£ 54.50	£ 67.00	£ 118.00		22.94
Hackney Carriage Saloon					
Grant	£ 117.50	£ 124.00			5.53
Renewal	£ 104.00	£ 120.00			15.38
Hackney Carriage WAV					
Grant	£ 122.50	£ 133.00			8.57
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Vehicle Transfer	£ 23.00	£ 27.50			19.57
Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54



Suzy Smith.



20/09/2015

PLATE LICENCE NO.....HV 00 40

DRIVERS LICENCE NO....CD

EMAIL ADDRESS.....tbeautybogbysuzysmith@gmail.com

PHONE NUMBER.....

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

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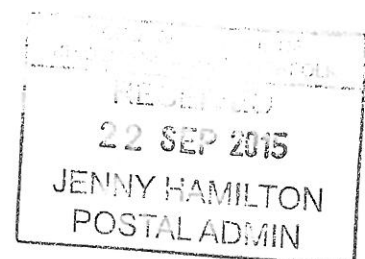
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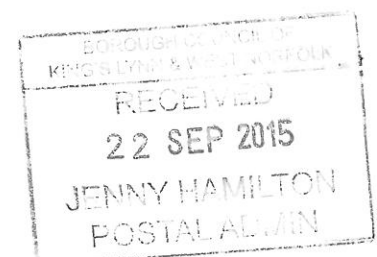
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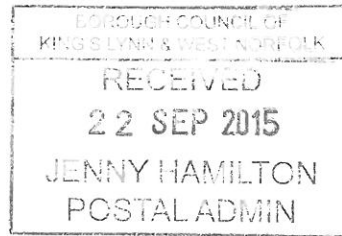
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Hackney Carriage & Private Hire Licence Costs

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Combined Driver					
Grant	£ 62.00	£ 74.00	£ 125.00		19.35
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20/09/2015

PLATE LICENCE NO.....HV 7
DRIVERS LICENCE NO....CD0263
EMAIL ADDRESS.....gary@greenacre3085.fsnet.co.uk
PHONE NUMBER.....07909698050

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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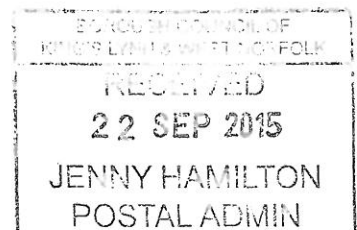
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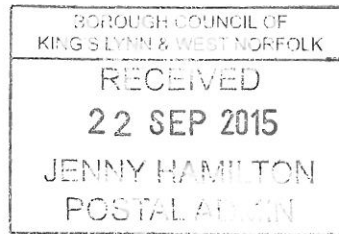


Hackney Carriage & Private Hire Licence Costs

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BOROUGH COUNCIL OF
KING'S LYNN & WEST NORWICH
RECEIVED
22 SEP 2015
JENNY HAMILTON
POSTAL ADMIN

Mr James Roberts



20/09/2015

PLATE LICENCE NO.....HV10
DRIVERS LICENCE NO....CD0279
EMAIL ADDRESS.....jamesvr46@hotmail.co.uk
PHONE NUMBER.....07789308536

Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

1..GENERAL POINT.. Hackney Carriage metered fares have also had no increase since 2012 so for drivers and operators I think an increase is unfair as it will put extra financial burden on the already depressed financial situation we face in the trade in King's Lynn and west Norfolk as we are unable to pass this increase on as we are restricted to charging the prices set by yourselves at the BCKLWN, therefore I object to your proposals on these grounds.

2..GENERAL POINT..Having studied your proposals and worked out the increases as a percentage rate, these figures seem to have been just plucked out of thin air and there seems to be no rhyme or reason or general percentage rate consistency in the figures you propose to increase our fees by, therefore I object to your proposals on these grounds.

3..The percentage rate that you propose to increase the fees by as a whole ranges between 2.5% and a whopping unjustified extortionate 120% (see attached working sheet) these sort of increases just cannot be justified especially as I mentioned above we have had no meter increase for three years and are unlikely to get anything near your lowest increase figure of 2.5% any time soon, so for you to propose such a high percentage increase as high as 120% is just totally unfounded extortionate and unacceptable, therefore I object to your proposals on these grounds,

4.. DRIVERS LICENCES.. having studied the local government (miscellaneous provisions) Act 1976 it quite clearly states that you should only charge a reasonable fee with a view to recovering costs of issue and administration therefore the issuing of a 3 year licence would cost you no more than that of issuing a 1 year licence so therefore a licence should be charged at the same price with no increase for a longer period, I also question as to why if this charge is as stated to cover the cost of issue and administration only, why is it as high as it is presently and if we are indeed being charged excessively for this at present and have been paying too much in the past, therefore I object to your proposals on these grounds.

5..VEHICLE LICENCES..Differences between the cost of the three Vehicle categories for issue of a Vehicle licence, Hackney Carriage Saloon, Hackney Carriage WAV and Private Hire Vehicle, surly these 3 category's cost you no more to issue and administer therefore should all be charged out at the same cost, as for the proposed increase I find it hard to see how it can be justified to increase one category by an extortionate 15.38% and another by only 2.97% as per your increase proposals as follows

Hackney Carriage Saloon grant increase by 5.53%

Hackney Carriage WAV grant increase by 8.57%

Private Hire Vehicle grant increase by 2.61%

Hackney Carriage Saloon renewal increase by 15.38%

Hackney Carriage WAV renewal increase by 5.5%

Private Hire Vehicle renewal increase by 2.97%

Having studied the Local Government (miscellaneous provisions) Act 1976 it quite clearly states that the fees chargeable under this section in respect of a vehicle licence should not be more than £25 per Annum the same for each of the three categories, therefore I also question why we are being charged more than this at present and why have we been being over charged for these licences in the past, therefore I object to your proposals on these grounds.

6..MISC ITEM INCREASES.. I again fail to see how again an extortionate percentage increase of up to 120% can be proposed for basically supplying a copy of a lost or destroyed paperwork document as this is surly way below the costs that we are being charged at present as this is only an administration cost after all and therefore should have no increase at all, in fact I think it should be decreased rather than increased, therefore I object to your proposals on these grounds.

7..PLATES and DOOR STICKERS.. I would question the proposed increase on these items doubting that the cost to yourselves has been increased by 15.38% and 8.57% respectively therefore unless this is the case then you are seeking to increase these items to make a profit which I am sure is illegal and also question whether these items also are being charged to us at present for more than they cost you, therefore I object to your proposals on these grounds.

Yours Sincerely
Mr James Roberts



Hackney Carriage & Private Hire Licence Costs

	Current Fee	New 1 Year Fee	New 3 Year Fee	New 5 Year Fee	INCREASE C/o
Combined Driver					
Grant	£ 62.00	£ 74.00	£ 125.00		19.35
Renewal	£ 54.50	£ 67.00	£ 118.00		22.94
Hackney Carriage Saloon					
Grant	£ 117.50	£ 124.00			5.53
Renewal	£ 104.00	£ 120.00			15.38
Hackney Carriage WAV					
Grant	£ 122.50	£ 133.00			8.57
Renewal	£ 109.00	£ 115.00			5.5
Private Hire Vehicle					
Grant	£ 115.00	£ 118.00			2.61
Renewal	£ 101.00	£ 104.00			2.97
Special Event Vehicle					
Grant	£ 120.00	£ 123.00			2.5
Renewal	£ 101.00	£ 104.00			2.97
PHO (1 Vehicle)					
Grant	£ 95.00	£ 97.00		£ 180.00	2.11
Renewal	£ 85.00	£ 87.00		£ 175.00	2.35
PHO (2-10 Vehicles)					
Grant	£ 120.00	£ 123.00		£ 265.00	2.5
Renewal	£ 110.00	£ 113.00		£ 260.00	2.72
PHO (11 - 20 Vehicles)					
Grant	£ 135.00	£ 138.00		£ 405.00	2.22
Renewal	£ 128.00	£ 131.00		£ 400.00	2.34
PHO (20+ Vehicles)					
Grant	£ 155.00	£ 159.00		£ 777.00	2.58
Renewal	£ 148.00	£ 152.00		£ 772.00	2.7
Misc					
Copy of Combined Driver Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Card Part:	£ 2.50	£ 5.50			120.
Copy of Vehicle Licence:					
Paper Part:	£ 2.50	£ 5.50			120.
Window Sticker:	£ 2.50	£ 5.00			120.
Copy of Private Hire Operator's Licence:	£ 2.50	£ 5.50			120.
Knowledge Test:	£ 20.00	£ 36.00			80.00
Private Hire Door Sticker	£ 17.50	£ 19.00			8.57
DBS	£ 49.00	£ 55.00			12.24
Vehicle Transfer	£ 23.00	£ 27.50			19.57
Licence Plate	£ 13.00	£ 15.00			15.38
Change of Name/Address	£ 6.50	£ 10.50			61.54

BOROUGH COUNCIL OF
KING'S LYNN & WEST NORFOLK
RECEIVED
22 SEP 2015
JENNY HAMILTON
POSTAL ADMIN

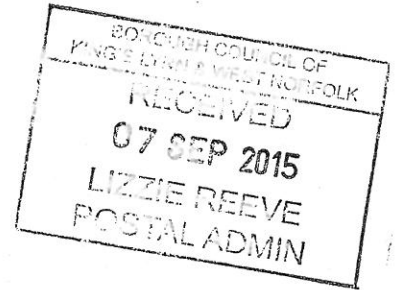
Paul Hewer

J

Mr John Gilbraith
Licensing Manager
Environmental Health- Licensing
Kings Lynn & West Norfolk Borough Council
Kings Court
Chapel Street
Kings Lynn PE30 1EX

2nd September 2015

Cc Tony White



Dear Mr Gilbraith,

I write in reference to the proposed increases in fees with regard to Hackney Carriage and Private Hire Licensing.

I am concerned by the increase shown with regard to the Combined Driver badge and the charge set out for the new three year fee. Bearing in mind that the council can only charge the cost of this function , and not make a profit.

An 18% increase in the annual fee would on the surface appear to be exceptional. As is the rise for the renewal of a Hackney Carriage WAV. I would therefore wish to make a freedom of information request as to how these costings are achieved.

I await your reply with interest and reserve the right to place the matter before the Obudsman should I feel this to be required.

Yours sincerely

Paul Hewer

Your ref:
Our ref:
Please ask for: Marie Malt
Direct dial: (01553) 616496
E-mail: marie.malt@west-norfolk.gov.uk

Borough Council of
**King's Lynn &
West Norfolk**



Geoff Hall
Executive Director

Environment and Planning

Mr P Hewer

15th September 2015

Dear Mr Hewer,

Re: Licensing Fees

Thank you for your letter of the 2nd September 2015 regarding taxi licensing fees which was received on the 7th September 2015.

Throughout 2013 and 2014 a detailed process mapping exercise was conducted to establish how long each taxi licensing process takes. It is from these processes that the appropriate fee has been calculated.

I attach for your information an overview of how the fees for both a combined driver's licence and hackney carriage wheelchair accessible vehicle were calculated. I hope you find these useful.

If you would like to discuss this further then please contact Mrs Marie Malt on the above number. Ordinarily, I would invite you to contact me but unfortunately I am going to be away after today for a while recuperating.

Yours sincerely

J Gilbraith
Licensing Manager
Environmental Health - Licensing

Encls

King's Court, Chapel Street, King's Lynn, Norfolk PE30 1EX
Tel: (01553) 616200; fax: (01553) 691663
DX 57825 KING'S LYNN

Chief Executive – Ray Harding

Steve's



Taxi Service

01485 540019

07983 556306

info@stevestaxiservice.co.uk

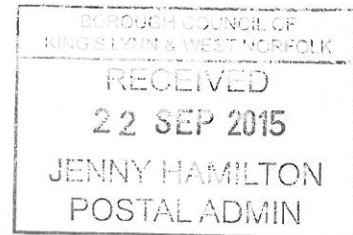
For all your accessible transport needs

www.stevestaxiservice.co.uk

Meeting 25/9/15

Your ref: HC & PH
Our ref: R12015

Mr John Gilbraith
Licensing Manager, Environmental Health - Licensing
Borough of King's Lynn & West Norfolk
King's Court
Chapel Street
King's Lynn
Norfolk PE30 1EX



18th September 2015

Dear Mr Gilbraith

Review of Hackney Carriage & Private Hire Licensing Fees

Further to your letter of 20th August 2015 announcing proposed changes to the above licensing fees, we welcome the legislative changes outlined that introduce efficiencies and flexibility for the HC & PH industry.

We also acknowledge that there should be some increment to the HC & PH Licence costs given that the last review was in 2011. We do however feel that some of the increases are excessive given that there has been a very low UK inflation rate since 2011 (2.8% in 2012, 2.5% in 2013, 1.5% in 2014 and currently running at 0% in August 2015). In some cases you are proposing raising fees by over 100%, and we would therefore like to receive further justification on some specific items.

Firstly, the **Knowledge Test** has a proposed increase of 80% (from £20 to £36) - what additional costs are BCKLWN incurring to justify such a high increment?

Similarly, in an age of online data entry and storage, how can the processing cost of a change in name and address rise by 69% (from £6.50 to £10.50)?

If you could clarify these 2 excessive increases in particular and perhaps revise the proposed fees to a more reasonable level in line with the inflation rate we, and the industry as a whole, would be very grateful.

PTO.

We would be happy to meet up to discuss further with BCKLWN if required.

Yours faithfully

Steven O'Donnell
Managing Director
Steve's Taxi Service Limited

Steve's



Taxi Service

01485 540019

07983 556306

info@stevestaxiservice.co.uk

For all your accessible transport needs

www.stevestaxiservice.co.uk

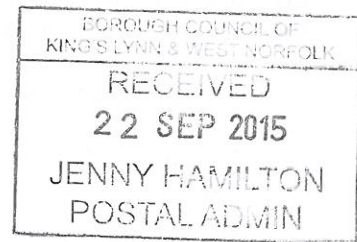
20/09/2015

PLATE LICENCE NO.....HV099

DRIVERS LICENCE NO....CD0108

EMAIL ADDRESS..... steve@stevestaxiservice.co.uk

PHONE NUMBER..... 01485540019



Dear Mr Gilbraith

Objections to the Review of Hackney Carriage & Private Hire Licencing Fees as follows
General Points..

As you correctly state no review has been made to these fees since 2011, I object to a general increase across the board on every increase you propose on these grounds as follows.

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We would be happy to meet up to discuss further with BCKLWN if required.

Yours faithfully

Stev
Managing Director
Steve's Taxi Service Limited



Marie Malt

From: Marie Malt
Sent: 24 September 2015 11:10
To: Marie Malt
Cc: EH and H Licensing
Subject: FW: Response
Attachments: Fee Response.pdf; Explanation of how Misc Fees Calculated.docx; Explanation of how HC Saloon Fees Calculated.docx; Explanation of how CD Fees Calculated.docx; Explanation of how Private Hire Vehicle Fees Calculated.docx; Explanation of how WAV Fees Calculated.docx

Dear Sir/Madam,

Please find a response to your letter regarding fee increases, from Environmental Health Manager Vicki Hopps, in the attached documents.

Regards, Marie

Marie Malt
Senior Licensing Enforcement Officer
Borough Council of King's Lynn & West Norfolk
Marie.malt@west-norfolk.gov.uk
Tel: 01553 616496

From: Vicki Hopps
Sent: 24 September 2015 09:56
To: Marie Malt
Subject: Response

Vicki Hopps
Environmental Health Manager (Commercial)
Borough Council of King's Lynn and West Norfolk
King's Court
Chapel Street
King's Lynn
Norfolk
PE30 1EX

Telephone: 01553 616307

Copy, sent 24/9/15.

Your ref:
Our ref:
Please ask for: Vicki Hopps
Direct dial: (01553) 616307
Direct fax: (01553) 775142
E-mail: vicki.hopps@west-norfolk.gov.uk

Borough Council of
**King's Lynn &
West Norfolk**



Geoffrey Hall
Executive Director, Environment and Planning

Environmental Health – Licensing

Dear

Review of Hackney Carriage and Private Hire Licensing Fees

Thank you for your letter in relation to the above, your comments are noted and I will answer your points in the order that you have set them out.

1. The fees are calculated on a cost recovery basis this is why there are different percentage increase amounts for each fee.
2. In terms of the meter rate, you should have now received a letter which has been sent to all the Hackney Carriage trade requesting comments in relation to a fare increase. Once again your comments would be most welcome.
3. I have attached a breakdown of how the figures were calculated for a combined drivers licence. As you will see from this with a three year licence there is on-going administration costs of £51.00 which would not be incurred on a one year licence which is why the three year licence is more.
4. With regards to the vehicle licences I have attached the calculations for Wheelchair Accessible Hackney Carriages, Saloon Vehicles and Private Hire Vehicles. The WAV vehicles have additional costs to the other vehicles which include, rank inspections, compliance tests and hackney carriage fares. Clearly private hire vehicles would not be subject to these charges.
5. You are correct in identifying that the Local Government (Miscellaneous Provisions) Act 1976 states that fees of £25 should not be charged, however it goes on to state that fees above this amount are allowed provided that the fee is advertised. I have attached a copy of the advert relating to this.
6. I have included a breakdown of the fees in relation to replacement licences. Although you suggest it is 'only' an administrative cost what you are being charged is actually less than the full costs.
7. Plates and door stickers, the fees for this include officer time and the cost of the plate / sticker, please see attached.

I trust that answers your queries, however please do not hesitate to contact me if you have further comments.

Yours sincerely,

Vicki Hopps
Environmental Health Manager (Commercial)

King's Court, Chapel Street, King's Lynn, Norfolk PE30 1EX
Tel: (01553) 616200; fax: (01553) 691663
Minicom: (01553) 616705; DX 57825 KING'S LYNN

Chief Executive – Ray Harding

Copy of Paperwork / Licence

<u>Function</u>	Cost
<u>Process Application</u> Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person. The process of the application has been mapped using an average time it takes to process the application to printing the licence.	£11.20
	£11.20

Plates

<u>Function</u>	Cost
<u>Process Application</u> Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person. The process of the application has been mapped using an average time it takes to process the application to printing the plate.	£8.34
<u>Material Costs</u> Cost of plate from supplier, printer and ink.	£6.73
	£15.07

Door Sticker

<u>Function</u>	Cost
<u>Process Application</u> Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person. The process of the application has been mapped using an average time it takes to process the application to the production of the sign.	£5.58
<u>Material Costs</u> Cost of sticker from supplier	£14.40
	£19.98

Hackney Carriage Saloon – Fee Calculations

<u>Function</u>	<u>Cost</u>
<p><u>Process Application</u></p> <p>Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person.</p> <p>The process of the application has been mapped using an average time it takes to process the application to printing the licence. It does not include the plate which is paid for separately.</p>	£42.00
<p><u>On-Going Administration</u></p> <p>Includes a contribution to the time spent by staff on maintaining and updating the Conditions & Procedures booklet, conducting research into taxi legislation, time spent calculating fees, dealing with complaints and reports to Licensing & Appeals Board. Also includes the processing of accident notification forms and sending reminder letters for insurance documents and 6-monthly compliance test.</p>	£44.00
<p><u>Training & Meetings</u></p> <p>A contribution to the time spent by staff attending taxi related training and meetings.</p>	£2.00
<p><u>Hackney Carriage Ranks</u></p> <p>Includes a contribution to the time spent by staff on the administration and inspection of hackney carriage ranks.</p>	£6.00
<p><u>Compliance</u></p> <p>A contribution to the time spent by staff on routine inspection of vehicles.</p>	£16.00
<p><u>Enquiries</u></p> <p>A contribution to the time spent by staff dealing with routine enquires</p>	£10.00
<p><u>Hackney Carriage Fares</u></p> <p>A contribution to the time spent by staff researching, setting, consulting and publishing hackney carriage fares.</p>	£4.00
Total for New Hackney Carriage:	£124.00
<p><u>Renewal</u></p> <p>The renewal fee is the 'grant' fee with an adjustment for the process, as some of the details remain the same.</p>	
Total for Renewal of a Hackney Carriage:	£120.00

Combined Driver – Fee Calculation

<u>Function</u>	Cost
<p><u>Process Application</u></p> <p>Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person.</p> <p>Also includes a contribution to the cost of time spent by staff making follow up enquiries in connection with driver applications.</p> <p>The process of the application has been mapped using an average time it takes to process the application to printing the licence.</p>	£65.00
<p><u>On-Going Administration</u></p> <p>The only on-going costs added to a three-year licence is for issuing reminders for when medicals and DBS are required, including on-line DBS checks and DVLA enquiries.</p>	£51.00
<p><u>Training & Meetings</u></p> <p>A contribution to the time spent by staff attending taxi related training and meetings.</p>	£0.00
<p><u>Hearings Before Panel of Licensing & Appeals Board</u></p> <p>A contribution of the cost of putting a new applicant before a Panel of the Licensing & Appeals Board. Time spent by staff writing report and attending the hearing.</p>	£9.00
<p><u>Compliance</u></p> <p>No costs have been added to an application for a driver's licence for time spent on compliance or for dealing with complaints.</p>	£0.00
<p><u>Enquiries</u></p> <p>No costs have been added to the application fee for time spent by staff dealing with routine enquires</p>	£0.00
Total for new 3-year Driver's Licence:	£125.00
Total new 1-year Driver's Licence:	£74.00
<p><u>Renewal</u></p> <p>The renewal fee is the 'grant' fee with an adjustment for the process, as some of the details remain the same.</p>	
Total for renewal of 3-year Driver's Licence:	£118.00
Total for renewal of 1-year Driver's Licence:	£67.00

Private Hire Vehicle – Fee Calculations

<u>Function</u>	<u>Cost</u>
<p><u>Process Application</u></p> <p>Includes staff salaries and support costs (i.e. other council departments such as IT, Council Information Centre, accountancy etc.). It should be noted that 'staff' salaries are not what individuals are paid but what it cost the Borough Council to employ that person.</p> <p>The process of the application has been mapped using an average time it takes to process the application to printing the licence. It does not include the plate which is paid for separately.</p>	£45.00
<p><u>On-Going Administration</u></p> <p>Includes a contribution to the time spent by staff on maintaining and updating the Conditions & Procedures booklet, conducting research into taxi legislation, time spent calculating fees, dealing with complaints and reports to Licensing & Appeals Board. Also includes the processing of accident notification forms, sending reminder letters for insurance documents and 6-monthly compliance test and change of private hire operator</p>	£45.00
<p><u>Training & Meetings</u></p> <p>A contribution to the time spent by staff attending taxi related training and meetings.</p>	£2.00
<p><u>Compliance</u></p> <p>A contribution to the time spent by staff on routine inspection of vehicles.</p>	£16.00
<p><u>Enquiries</u></p> <p>A contribution to the time spent by staff dealing with routine enquires</p>	£10.00
Total for New Private Hire Vehicle:	£118.00
<p><u>Renewal</u></p> <p>The renewal fee is the 'grant' fee with an adjustment for the process, as some of the details remain the same.</p>	
Total for Renewal of a Private Hire Vehicle:	£104.00

Wheelchair Accessible Hackney Carriage – Fee Calculations

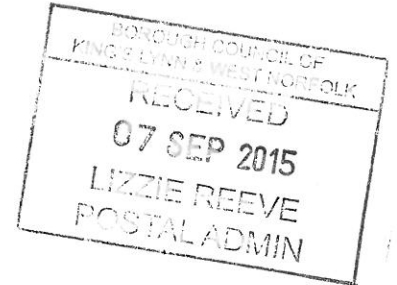
<u>Function</u>	<u>Cost</u>
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<p><u>On-Going Administration</u></p> <p>Includes a contribution to the time spent by staff on maintaining and updating the Conditions & Procedures booklet, conducting research into taxi legislation, time spent calculating fees, dealing with complaints and reports to Licensing & Appeals Board. Also includes the processing of accident notification forms and sending reminder letters for insurance documents and 6-monthly compliance test.</p>	£44.00
<p><u>Training & Meetings</u></p> <p>A contribution to the time spent by staff attending taxi related training and meetings.</p>	£2.00
<p><u>Hackney Carriage Ranks</u></p> <p>Includes a contribution to the time spent by staff on the administration and inspection of hackney carriage ranks.</p>	£6.00
<p><u>Compliance</u></p> <p>A contribution to the time spent by staff on routine inspection of WAVs and wheelchair test for new vehicles.</p>	£25.00
<p><u>Enquiries</u></p> <p>A contribution to the time spent by staff dealing with routine enquires</p>	£10.00
<p><u>Hackney Carriage Fares</u></p> <p>A contribution to the time spent by staff researching, setting, consulting and publishing hackney carriage fares.</p>	£4.00
Total for New Hackney Carriage WAV:	£133.00
<p><u>Renewal</u></p> <p>The renewal fee is the 'grant' fee with an adjustment for the process, as some of the details remain the same and that a WAV test is not required.</p>	
Total for Renewal of a Hackney Carriage WAV:	£115.00



Mr John Gilbraith
Licensing Manager
Environmental Health- Licensing
Kings Lynn & West Norfolk Borough Council
Kings Court
Chapel Street
Kings Lynn PE30 1EX

2nd September 2015

Cc Tony White



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Yours sincerely

A handwritten signature in black ink, appearing to read "Paul Hewer".

Paul Hewer

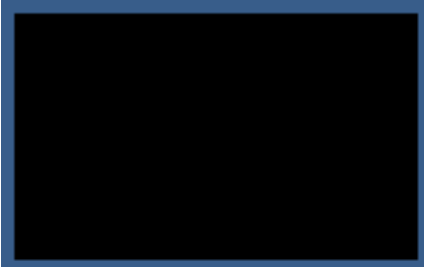
Your ref:
Our ref:
Please ask for: Marie Malt
Direct dial: (01553) 616496
E-mail: marie.malt@west-norfolk.gov.uk

Borough Council of
**King's Lynn &
West Norfolk**



Geoff Hall
Executive Director

Environment and Planning



15th September 2015

Dear Mr Hewer,

Re: Licensing Fees

Thank you for your letter of the 2nd September 2015 regarding taxi licensing fees which was received on the 7th September 2015.

Throughout 2013 and 2014 a detailed process mapping exercise was conducted to establish how long each taxi licensing process takes. It is from these processes that the appropriate fee has been calculated.

I attach for your information an overview of how the fees for both a combined driver's licence and hackney carriage wheelchair accessible vehicle were calculated. I hope you find these useful.

If you would like to discuss this further then please contact Mrs Marie Malt on the above number. Ordinarily, I would invite you to contact me but unfortunately I am going to be away after today for a while recuperating.

Yours sincerely

J Gilbraith
Licensing Manager
Environmental Health - Licensing

Encls

Marie Malt

From: Marie Malt
Sent: 01 October 2015 16:13
To: 'Paul Hewer'
Cc: Vicki Hopps
Subject: RE: Licensing Fees

Dear Mr Hewer,

Thank you for your email.

Further to our telephone conversation today, Environmental Health Manager Vicki Hopps and I have been to see John Gilbraith and have talked through the figures.

I provided you with a verbal explanation of why the £25.50 per year charge is being made to the drivers licence, which I hope you understood. This consists of an annual convictions disclaimer and an annual DVA check and the administration, postage, computer inputting associated with those processes.

Regarding the other points raised I can provide the following:

'When looking at the difference between first application and renewals there would appear to be some discrepancy in that with the combined driver the £9 contribution of putting a new applicant before the Board is dropped, this should therefore give a renewal fee of £116 and not £118.'

The hearings element of £9.00 is for new driver applicants and the element for renewal applications is £2.00. This is because we have more hearings for new drivers than hearings in respect of renewal applications.

'With regard to WAHC fees, on renewal the £25 contribution for wheelchair test for new vehicles when taken out for renewals leaves £108 and not £115.'

There is a £7.00 fee added onto renewal WAV applications as WAV spot checks are carried out on WAV at HC Stands throughout the year, whereas a new WAV HC has a wheelchair test upon initial application. The WAV check being £20.00 and the routine inspection £5.00.

'It also makes no logic that the renewal of a Hackney carriage saloon is £120 and Hackney WAV is £115 as I fail to see what administrative function is different.'

You are absolutely right. The HC Saloon renewal fee should be £109.00 and not £120.00 as stated. The routine inspection cost is not £16.00. It should be £5.00.

Please do not hesitate to contact Vicki Hopps or I should you wish to discuss this further.

Regards, Marie

Marie Malt
Senior Licensing Enforcement Officer
Borough Council of King's Lynn & West Norfolk Marie.malt@west-norfolk.gov.uk
Tel: 01553 616496

-----Original Message-----

From: Paul Hewer [<mailto:paul.hewer@btinternet.com>]

Sent: 29 September 2015 10:45

To: Marie Malt

Subject: Licensing Fees

Dear Marie,

Following my letter to John with regard to Licensing fees, in his reply he stated he would be away recuperating for a while and that if I wished to discuss this further to contact yourself.

I have taken some time to evaluate the information sent with regard to the fee calculation for the Combined Driver and Wheelchair Accessible Hackney Carriage and I still have some concerns with regard to these increases.

The costs lumped together within the process application section of the breakdown cover such generalised areas as to make it difficult to conclude if the charges are excessive. It must be reasonable to make some assumptions however. Salary awards within the Council have been kept to one per cent, if one allows for employer contributions we can assume six per cent aggregate. In the case of 'combined Driver, this would mean that other costs have risen by some 10% over the period.

I am sure the council would meet a great deal of resistance to this level of increase within the council tax banding.

The charge for the On-Going Administration of £25.50 per year also seems high, does this assume all three checks will fall within this two year period, this clearly would not be the case, in my case for instance only a DBS check would be needed within the two year period, and in most cases it would be a maximum of two reminders or checks within a two year period.

When looking at the difference between first application and renewals there would appear to be some discrepancy in that with the combined driver the £9 contribution of putting a new applicant before the Board is dropped, this should therefore give a renewal fee of £116 and not £118.

With regard to WAHC fees, on renewal the £25 contribution for wheelchair test for new vehicles when taken out for renewals leaves £108 and not £115.

It also makes no logic that the renewal of a Hackney carriage saloon is £120 and Hackney WAV is £115 as I fail to see what administrative function is different.

It may well be I am missing something here and I hope you can put my mind at rest that these are fair and reasonable increases.

If you would like to discuss the issues I have raised I would be happy to meet with you, or if you would rather reply in writing that's also fine.

Kind regards
Paul Hewer
01366 385904